



# Military Personnel Section

## Customer Service Information



### Customer Service, Ste 115

#### **Save time & schedule an appt...**

- Walk-ins will not be turned away but the avg wait time is 25 mins
- 20-30 min service time after wait
- Call ahead for exact wait times

**ID “CAC” Card Appts:** 987-8228  
0730-1030 & 1300-1530

- Walk-in for ID/CACs: 0730 – 1530

**PCS In-Processing:** Mon-Fri, starts  
at 0800 & 1000 only

**Leave, BAS, SGLI, Passports, &  
Citizenship (Walk-Ins):** 0730 –  
1100 only

Note: MPS sections will be  
minimally manned as needed in  
support of PDF ops

### Force Management, Ste 104

**Walk-In Hours:** 0730 – 1530

### Career Development, Ste 100

**Appointments Only:** 0800 – 1200

**Walk-In Hours:** 1300 – 1530

1255 Vandenberg Blvd (Bldg 1255)

### AFPC TOTAL FORCE SERVICE CENTER (TFSC)

**Need help/info faster...24/7? The TFSC can be reached at 1-800-525-0102; DSN: 665-5000; (210) 565-5000. The TFSC delivers personnel services through a virtual connection of the AF's personnel services centers. TFSC is the term for the virtual connection of the AFPC (San Antonio) and ARPC (Denver) centers to provide Airmen seamless access to personnel info services & tools - any time & from any location - via the Internet or telephone.**

**TOTAL FORCE SERVICE CENTER**  
**Personnel... For Every Airman**  
**800-525-0102**

*Real Wingmen Act.*